



CRISIS COUNSELOR Crisis Shelter & Residence

POSITION SUMMARY

As part of a dynamic team in the Crisis Shelter and Residence, the Crisis Counselors provide critical supports and services to women and their children residing at the YWCA Crisis Shelter. The goal is to aid the women in dealing with issues and connect them with community services for assistance when they transition back into the community.

POSITION REPORTING: Reports to the Director of Residential Programs, Crisis Shelter and Residence

HOURS OF WORK: This position requires shift-work within a 24-hour rotating schedule.

MAJOR RESPONSIBILITIES: Working as part of a collaborative team:

- Provide respectful and compassionate crisis counseling and support services to women accessing services;
- Intake and assessment of client assets and needs;
- Case coordination and client advocacy;
- Supervise the Shelter to maintain safe and comfortable environment for all residents;
- Provide referrals and liaise with other community resources;
- Maintain accurate and timely reporting as required;
- Provide support to Youth and Turning Points Program staff as requested.

QUALIFICATIONS AND EXPERIENCE

- Bachelor of Social Work – an equivalent combination of education and experience may be considered;
- Experience working with women and families in crisis;
- Experience working with clients dealing with addictions, mental health, domestic violence, homelessness and justice related issues;
- Strong verbal and written communication skills;
- Able to work independently but also contribute as part of a strong collaborative team;
- Broad knowledge and experience in working with Aboriginal communities is an asset;
- An understanding of, and commitment to, the philosophies of YWCA Saskatoon;
- First Aid and CPR certification;
- Criminal Record Clearance.

WAGE

\$19.73 per hour (Step 1 – Crisis Counselor classification wage grid)

Please see the complete position description at www.ywcaskatoon.com

This is a **casual Crisis Counselor position**. Candidate must be available for all shifts including weekdays, weekends and holidays. Please submit resume and cover letter by noon on November 9, 2017 and forward to:

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